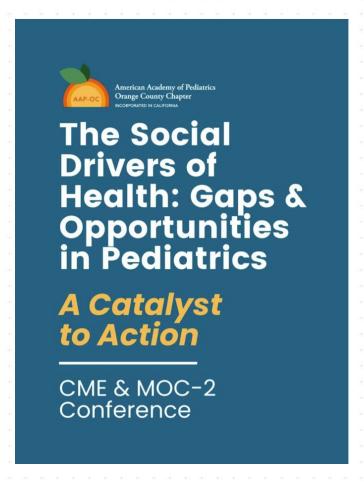


## Addressing Pediatric SDOH through Healthcare and Housing

**PRESENTED BY** 

Pooja Bhalla, DNP, RN Chief Executive Officer Illumination Foundation









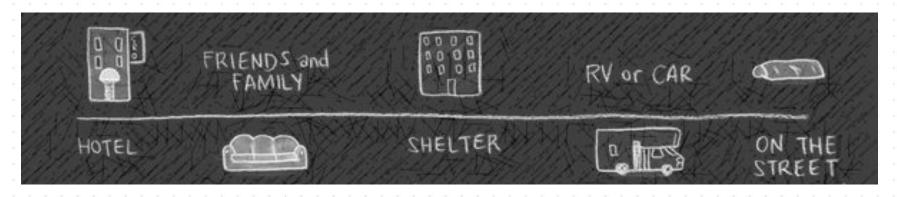




## What is Homelessness?

The term "homeless" includes individuals who may:

- live on the streets
- stay in a shelter, mission, abandoned building, garage or vehicle
- be "doubled up" in a one bedroom or staying with different friends or family
- be in any other non-permanent situation





## **Two Types of Homelessness**

#### **Intergenerational Homelessness**

- Homelessness which systematically manifests in families
- Results from early childhood trauma which heavily impacts development, leading to traumatized adults who are unable to provide basic needs to their children

A need for accessible and affordable housing

#### **Chronic Homelessness**

- Homelessness is a way of life
- Recurring lack of financial resources
- HUD defines as:
  - continually homeless for one year or more **OR**
  - has had 4 or more episodes of homelessness in the last 3 years













2024 POINT IN TIME COUNT TOTALS

### 2024 POINT IN TIME COUNT BY THE NUMBERS

7,322 Persons

North: 3,227 Persons

Central: 3,454 Persons

South: 641 Persons











#### Children and Families Homelessness Numbers in 2024

Data from the 2024 point in time count in Orange County revealed that nearly 700 children and 347 families were experiencing homelessness. But the number could be significantly more, according to a report by the O.C. Grand Jury in 2023.

The point in time count in 2022 found that 722 children in O.C. were unhoused, but data tallied from the 28 O.C. school districts revealed that more than 23,000 children were unhoused.

School districts tally data based on the McKinney-Vento Homeless Assistance Act, which defines homelessness as a child not having a fixed place to sleep at night.

Gender	Unsheltered 4,173 Persons	Sheltered 3,149 Persons	
Woman (Girl if Child)	<b>26.98%</b> 1,126 Persons	<b>44.71%</b> 1,408 Persons	
Man (Boy if Child)	71.68% 2,991 Persons	<b>54.81%</b> 1,726 Persons	











## **2024 HOUSEHOLD STATUS**

Population	Description	Unsheltered (3,803) Households	Sheltered (2,456) Households	Total (6,259) Households
Individuals	Households with only adults 18 and older	3,747 Households 3,993 Persons	2,159 households 2,195 Persons	5,906 Households 6,188 Persons
Families	Households with at least one adult 18 and older and one child 17 or younger	56 Families 180 persons in households: 81 Adults 99 Children	291 Families 948 persons in households: 362 Adults 586 Children	347 Families 1128 persons in households: 443 Adults 685 Children
Unaccompanied Minors	Minors, 17 and younger not accompanied by an adult	0	6 households and 6 persons	6 households and 6 persons





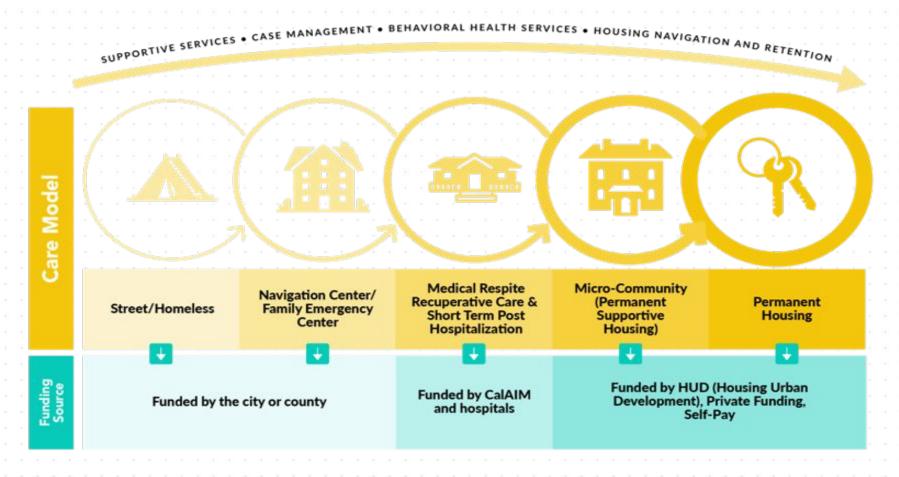








## Street 2 Home System of Care













## **Illumination Foundation Sites**















Medical Respite/ Recuperative Care

Family Shelters

Multi-Service Centers

Navigation Centers

Modular Housing (LifeArk)

Micro-commu nities

Scattered Sites







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## CalAIM

- Medicaid expansion across the U.S. is making it possible for people who lack housing to access health care, as well as receive wrap-around services that address the Social Determinants of Health (SDOH), including housing.
- In California, California Advancing and Innovating Medi-Cal (CalAIM), is a far-reaching, multiyear plan to transform California's Medi-Cal program.
- Through housing supports, independent living supports, and Enhanced Care Management, CalAIM is trying to address the SDOH, as well as the accessibility and navigation challenges brought about by the current highly fragmented system of healthcare.
- Funding is through Managed Care Plans like CalOptima Health









## **CalAIM Service Provider in Four Counties**

ECM and Community Supports in Orange, Los Angeles, San Bernardino, and Riverside counties.





















## Face of Family Homelessness

- The lack of affordable housing and the high cost of living means families are vulnerable to become homeless. Homelessness can happen to anyone.
  - Illness, injury, or job loss
  - Loss of income
  - o Families living in their car or in a motel
  - Working families, including parents working two jobs
  - Evicted from home
  - o Families on waiting list and lack of available spots











## **Operating Model**

#### Family Emergency Homes:

- Provide families a safe haven from homelessness where they can focus on their goals and regain housing stability
- Provide supportive services
- Aim to graduate families within 90 days

Goal: Permanent housing











## Family Emergency Homes

- THERIAULT HOUSE: 9-bedroom property located in Stanton. Serves families with at least one child 0-5 or an adult who is pregnant. Receives referrals from the Coordinated Entry System.
- MURPHY HOUSE: 7-bedroom property located in unincorporated Anaheim.
   Receives referrals from the Coordinated Entry System.
- PLUMERIA HOUSE: 6-bedroom property located in Anaheim. Receives referrals from the Coordinated Entry System. Designed to accommodate children with medical needs. (Wheelchair-accessible property, including ramps inside and outside the house and roll in shower.)
- GILBERT HOUSE: 5-bedroom property located in Anaheim. Receives referrals from the City of Garden Grove.
- SHAH HAPPINESS HOME: 5-bedroom property located in Lake Forest. Receives direct referrals.









## Family Emergency Homes







**Theriault House** 

**Murphy House** 

**Plumeria House** 







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## Positive Childhood Experiences (PCEs) Help Build Resilience

- Cycles of poverty and homelessness can pass from generation to generation through both physiologic and environmental factors
- Children living below the federal poverty level are 5 times more likely to experience > 4 ACEs
- For each point increase in parental ACE score, odds of poor child health increases by 19%
- For each additional maternal ACE, there is an 18% increase in risk for developmental delay
- PCEs are experiences that promote safe, stable, and nurturing relationships and environments
- Both ACEs and PCEs impact housing stability: adults reporting unstable housing experience high ACEs at twice the rate of those with stable housing
- Adults reporting current stable housing experienced PCEs at double the rate of those with unstable housing











## Children's Recuperative Care



- To serve children with ongoing medical needs who have been discharged from CHOC (Children's Hospital of Orange County) and whose families are identified as homeless.
- Each of these children should qualify for CalOptima's Enhanced Care Management enrollment and Community Supports funds for recuperative care.
- Opened first in the nation Children' Recuperative Care last fall.
- The home will initially house six families, and after completion of an expansion project, will house 10 families. Each family will have a private bedroom and will share the kitchen and living areas.











# Nation's First Children and Families Recuperative Care

- 24/7 medical oversight
- Medical care coordination with LVN and Medical Assistant
- Education on medical compliance
- Case management
- Housing navigation
- Development and behavioral health screening
- Behavioral health counseling and connections
- Parenting education classes
- Education support services
- Enrichment programming











#### Children and Families Recuperative Care Admission Criteria and Eligibility

#### Pre-Screen:

A nurse will visit the hospital to pre-screen the family and child. They will collaborate with the social worker and the discharge nurse to ensure that the discharge process and care plan remain consistent after the child leaves the hospital.

#### Family:

Recuperative care is a voluntary program, and background checks will be conducted on all adults and legal guardians accompanying the child. These checks will be performed through Megan's Law and local courts.

#### Housing:

Maximum of 3 people in a room.

There will be one to two adults per room with one recuperative care child. If the child gets readmitted into the hospital the process is as follows:

- 1. The family will be able to remain in recuperative unless admission is more than 1 week then
- 2. The family may be placed in a short-term hotel property in the surrounding city.

#### **List of Accepted Diagnoses:**

- Asthma Exacerbations
- Closed fractures including upper and lower extremity fractures with limited mobility. Constipation requiring maintenance regimen.
- Diabetes Mellitus with strict guidance and education
- Post-allergic reaction monitoring discharged from the hospital. Pyelonephritis treated with oral antibiotics.
- Deep cuts requiring stitches. Minor burns
- Attention-deficit/hyperactive disorder (ADHD) Anxiety Disorder











## What to do if you encounter a family experiencing homelessness:

Contact 211 or complete the FSC Family Service Request Form

The family is routed to an access point that adds them to the Family Coordinated Entry System

Access Point staff assist the family in gathering needed documentation and with other service referrals through weekly care sessions.

Family Service Request Form Link: <u>HERE</u>
20 access points in Orange County
Access points contact referred families within 3 days

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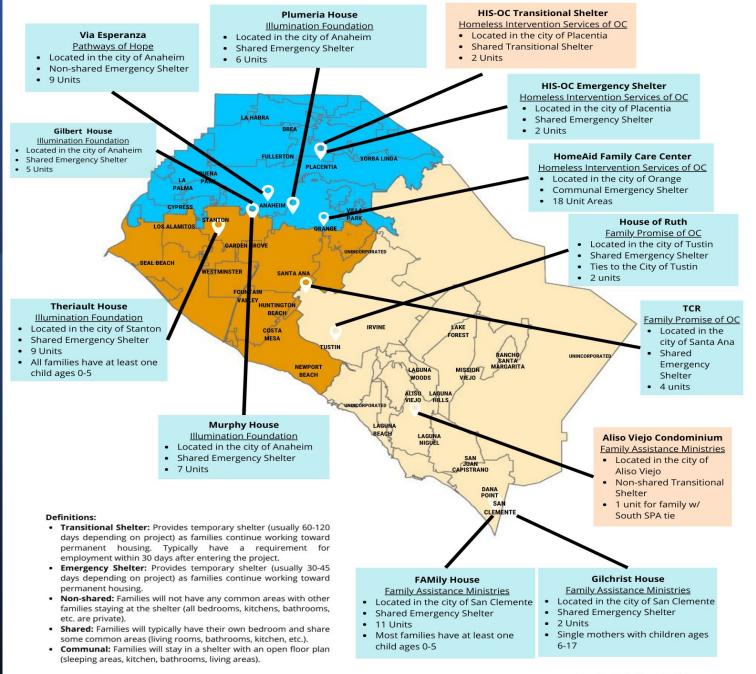








# Family Shelter Map



Family Solutions Collaborative Bed Reservation Map Updated 10.2024



### What is an Access Point?

- Access points directly assist families experiencing homelessness access and navigate the family coordinated entry system.
- Access point case managers assist families seeking resources by:
  - o Assessing them for diversion and connecting them to diversion resources
  - o Assessing families and adding them to the coordinated entry system
  - Assisting families with gathering documentation such as homelessness verification required to be matched to shelter or housing resources
  - o Advocating for families in FCES "match meetings" during which families are matched to housing opportunities in accordance with prioritization policies
  - o Connecting clients with additional resources such as ID waivers and other resource referrals
- Access points accomplish this work by meeting with their clients weekly while they are in the family coordinated entry system.











## Illumination Foundation's FCES Access Point

- Illumination Foundation's family Coordinated Entry System Access Point is the Anaheim Service Center (ASC) located at 883 S. Anaheim Blvd, Anaheim, CA 92805.
- Appointments are preferred, but walk-ins are accepted.
- Beyond assistance with family Coordinated Entry System access, Anaheim Service Center staff can refer to any available internal homelessness prevention or rapid rehousing resources.
- The Anaheim Service Center also includes an on-site food pantry for free groceries.













## **Wrap-Around Services**

- Case Management
- Housing Navigation
- Primary Care and Behavioral Health Services Referrals to CHOC for primary care services
- Developmental Screening
- Parent Education
- Educational Support
- Enrichment Programming
- Income planning including benefits acquisition, referrals to workforce readiness agencies, direct assistance with resume preparation and job search, and budgeting
- Referrals to Enhanced Care Management for Medi-Cal (CalAIM) enrolled households to provide medical coordination services













## **Community Partnerships**

- Health and Wellness
  - o CHOC
  - UCI Eye Mobile
  - UCI Medical School
  - o Mini Med School
  - Healthy Smiles Mobile dental mobile clinic
  - o CSULB Nursing Program
- Developmental Screening
  - OC Screening Registry
  - UCI Center for Autism and Neurodevelopmental Disorders

- Parenting and Financial Literacy
  - Priority Center
  - Olive Crest
  - American Consumer Credit Workshops
- Children's Programing
  - My Private Professor tutoring
  - School on Wheels
  - Girl Scouts
  - o Team Kids
  - Dreams for School



Learn about key financial literacy topics from experts in the field.

All classes are from 4:00PM-5:00PM



February 28

April 24

June 26

Sign Up With Site Staff

ILLUMINATION

March 27

May 29

Topic: The Basics of Banking
This presentation shows you how to begin to categorize and sort
your income and expenses so that you can have a clear
understanding of your financial picture.

Topic: How to Cut Expenses to Manage Debt or Deal with Irregular Income

DEDT or Deal with Irregular Income if your monthly expenses outweldh your monthly income, this presentation helps you to analyze your spending, prioritize basic needs, and reduce unnecessary expenses.

Topic: How to Save to Reach your Financial Goals

Everyone should have a savings plan. This presentation helps you to set up short-term and long-term savings goals to achieve financial security.

Topic: How to Tackle Unsecure Debt Unsecured debt, like credit card debt, personal debt, medical debt, or

Unsecured debt, like credit card debt, personal debt, medical debt, or unpaid utility bills can go to collection agencies if unpaid. This presentation helps you understand the options and best strategies for managing and paying down unsecured debt.

Topic: Drowning in Debt: What are your options?

People frequently are confused by terms like debt management and debt settlement. If debt has become something that you cannot manage on your own, this presentation will help you understand which options might be best suited for your situation and how to take the first step to becoming francially independent.



















## **Partnerships**

- Partnership with CHOC (Children's Hospital of OC) and Center for Autism and Neurodevelopmental Disorders at UCI for prioritized pediatric healthcare visits for children in emergency homes
- Fast-track appointments within the same week at CHOC and fast track for appointments at Center for Autism and Neurodevelopmental Disorders at UCI
- Mentorship and Skill Building: Pediatrician Dr. Greg Kennedy has volunteered his time to provide weekly literacy classes and monthly Mini Medical School sessions for the past four years as well as creating the curriculum for both programs
- Monthly case conferences for staff with Drs. Grover and Kennedy to review health and learning needs of our highest risk children in the emergency homes and to guide referrals for medical care and school-based services









## **Mini Med School**













## **CHOC Partnership**

Our partnership with CHOC Children's Hospital connects the children in our family emergency homes with priority pediatric primary healthcare services.



Our Children and Families Program Navigators can provide transportation to appointments and accompany the families to provide any additional support needed.

ifhomeless.org













## **UCI Developmental Screenings and Referrals**

- Families have the opportunity to connect with providers and specialists who can answer any questions or concerns they may have regarding their child's development.
- With the support of the family's navigator and case manager, children are linked to the appropriate referrals to meet their developmental milestones and/or needs.





#### ALL CHILDREN LEARN AND GROW AT DIFFERENT PACES.

Do you have questions about how your child is growing?
Have teachers or friends told you that your child is "behind"?
Come and learn about how all children develop at their own pace
on January 26th from 9AM - 10 AM.



**JAN** 

26 th

9AM - 10 AM

LOCATION: ZOOM

#### You will be able to:

- · Learn more about your child's development
- Identify any delays or concerns early
- Connect to resources to support your child's needs

]UR TEAM WILL MEET WITH YOU ON A 1:1 BASIS SO THAT WE CAN GET TO KNO YOUR CHILD AND ANSWER YOUR QUESTIONS ABOUT THEIR DEVELOPMENT.

COMMUNICATION BEHAVIOR EMOTIONAL REGULATION ADAPTIVE FUNCTIONING

SOCIAL SKILL

STAY CONNECTED!













## **Client Stories**











## Monique and Stephanie found a safe place for their kids to recover

Our children's recuperative care is a refuge for families like Monique and her 11-month-old daughter who was suffering with respiratory problems. The Children and Families Recuperative Care ensured they had a safe place to go during their transition from the hospital to housing.

Another grateful family is that of Stephanie and her 8-year-old son, Brandon. They were able to transfer to the children's recuperative care home from our Santa Ana Navigation Center after Brandon had a seizure. He was referred to CHOC and diagnosed with epilepsy. He's now on medication and stable.









## **Erin's Journey to Success**

Erin, a single mother of three, found herself at a crossroads when her partner, the father of her two youngest, abandoned her. Seeking refuge from his substance use and violent tendencies, she found a safe haven at Illumination Foundation's Bob Murphy House Family Emergency Home. Erin immediately felt an overwhelming sense of relief and safety for her young family.

The Children and Families Program staff welcomed Erin with open arms, providing her with not only shelter but also a renewed sense of hope. Her compassionate case manager helped Erin set goals to stabilize her income. Despite the crushing weight of her responsibilities, Erin juggled part-time work at both a local restaurant and a food delivery service, determined to provide for her children.

Continuing her education seemed like an unreachable dream, but the staff saw her potential and showered her with encouragement. Their belief in her ignited a spark within Erin, and she has enrolled in a nearby community college. Her ultimate dream is to run her own nonprofit, inspired by the kindness she received.

During her stay, Erin's dedicated housing navigator worked tirelessly to secure a housing voucher for her. After seven months of unwavering support and care, Erin and her children moved into an apartment where they could feel safe and call their own. The day they turned the key to their new home was filled with tears of joy and gratitude.

Erin remains deeply thankful for the Illumination Foundation staff who embraced her during her darkest times, forming bonds that continue to inspire her journey.











## Maria's New Beginning

After enduring the immense hardships of domestic violence and facing numerous health challenges, Maria, a courageous single mother, sought refuge at the Bob Murphy Family Emergency Home with her teenage daughter and their emotional support dog. Illumination Foundation played a pivotal role in transforming their lives, offering them not just shelter but a beacon of hope.

The compassionate staff at the shelter, driven by the Illumination Foundation mission, embraced Maria and her family with open arms, creating a sanctuary where they felt safe and supported. Maria's dedicated case manager met with her weekly, helping to schedule vital appointments and prioritize her health needs.

Determined to rebuild her life, Maria eagerly engaged in every opportunity for personal growth and skill development offered by Illumination Foundation's Children and Families Program. She immersed herself in parenting classes, therapy sessions with the on-site therapist, housing navigation services, and the supportive social events that brought the community together.

As Maria's health stabilized, her outlook on life became brighter. The unwavering support and comprehensive services provided were instrumental in her recovery.

Today, Maria and her family are thriving in a cozy two-bedroom apartment they proudly call home. Their hearts are filled with profound gratitude for the second chance given by Illumination Foundation. Through their support, Maria, her daughter, and their beloved dog have found a new beginning, filled with hope, stability, and happiness.







#### -W Hidden Springs Angeles Mt San Cajon Junction National Forest Antonio San Fernando, Lytle Creek Crestline Arr Mt Baldy Recuperative Care Arrowhead Springs Altadena Burbank 101 Perm Spt Housing Pasadena Glendale Arcadia. 210 Rancho San Bernardino Cucamonga Claremont Alhambra Fontana Covina Beverly Hills Colton West Covina Los Angeles Ontario Pomona Micro Community Montebello 1003 Santa Monica Chino Jurupa Valley Huntington Chino Hills Marina Del Rey Riverside Whittier Park Inglewood-Eastvale) -Moreno Va Downey Norco Chino Hills 110 Multi SVC Center State Park Norwalk March Air Manhattan Yorba Linda Gardena Reserve Base Beach Coron Cerritos Navigation Center Mead Valley Torrance Lake Mathews Estelle Mountain Reserve Perris, Long Beach Terminal Rancho Palos Verdes Island Irvine Canyon Lake Lake Elsinore Huntington Beach @ Lake Forest \* Lakeland Village

Legend

Fam Em Shelter

Corporate Office

**Scattered Sites** 





## **Connect With Us**

Visit Us Online: <a href="www.ifhomeless.org">www.ifhomeless.org</a>
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<a href="@alfHOMELESS">@IFHOMELESS</a>











# Thank you!







