

# Virtual Chapter Chat COVID-19 Updates

**Thursday, April 2<sup>nd</sup>, 2020**  
**6:00 – 7:00 PM**

Call-In: **(646) 749-3122**  
Access Code: 368-636-693  
*(Please ensure you are on mute)*

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# Welcome

Kate Williamson, MD  
*President, AAP-OC Chapter*



Sharief Taraman, MD  
*Vice President, AAP-OC Chapter*

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# AAP-OC Chapter Chat - Housekeeping

- Callers will be muted upon entering the call and will remain muted during the chat
- Use the chat box to submit comments or questions
- If you are on the phone for audio, please make sure your sound is off on your computer (this causes feedback)
- Do not put your phone on hold if you have to leave the meeting (we will hear the hold music)
- This webinar will be recorded and posted on the AAP-OC Chapter website

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# Telehealth Update

**Michael Weiss, DO**

*Vice President, Population Health, CHOC Children's*



# Telehealth: The Future Is NOW

- Telehealth Definitions
- Updated Regulations/Requirements
- Billing/Coding
- So Now What?

# Defining & Aligning

California state law defines telehealth as...

“The mode of delivering health care services and public health via information and communication technologies to facilitate the diagnosis, consultation, treatment, education, care management, and self-management of a patient's health care while the patient is at the originating site and the health care provider is at a distant site.”

Source: <https://www.dhcs.ca.gov/provgovpart/Pages/Telehealth.aspx>

<b>Store and Forward</b>	Asynchronous capture, storage and transmission of clinical data
<b>Remote Pt Monitoring</b>	Real-time transmission of patient physiological or biometric data
<b>Live Consultation</b>	<b>Remote synchronous services provided by live video conferencing</b>
<b>mHealth</b>	Communications and data or image transfer via mobile devices
<b>On-Demand</b>	<b>Consumer-initiated 24/7 model for low acuity conditions</b>

# Updated Telehealth CMS Guidelines (3/20/20)

- Understand that PPO and Commercial HMO plans have remained fairly silent, but usually follow CMS
- Geographic and provider location requirements are waived
- Service must be clinically appropriate
- Satisfy the Following Components
  - Detailed patient history
  - Complete description of the covered service/benefit that was provided
  - Assessment/examination of the issues raised by the patient/family
  - Medical decision making (low/moderate/high complexity) to include diagnosis, recommended studies, prescriptions
- Documentation **MUST** be in the medical record





# Currently Acceptable Platforms

\*Facetime 1, 2

Skype1, 2

Doxy.me1, 3

Updox1, 3

Zoom for Healthcare1, 3

Google G Suite Hangouts Meet1, 3

Skype for Business1, 3

VSee1, 3

**1** Provider should enable all available encryption and privacy modes within these services when using them.

**2** Providers using non-HIPAA compliant services are encouraged to notify patients about potential privacy risks.

**3** These services are HIPAA compliant. Provider may continue using these services after the public health emergency if they execute a business associate agreement with the vendor prior to their continued use of the services.

# Logistics/Billing/Coding

- Get consent
- For synchronous visits, use normal codes with a “95” modifier
- For asynchronous (store and forward) visits, use “GQ” modifier
- Place of service code is “02”
- Document time spent
- Be observant and document what you see/hear/say
- New codes that may apply
  - Possible exposure to COVID-19 ruled out: Z03.818
  - Actual exposure to COVID-19: Z20.828

# So Now What?

- Find a platform
- Follow AAP Guidelines for Well Child Care
- Consider Telehealth for older well care, when appropriate with a scheduled follow up exam in the future
- Opportunity to use telehealth for proactive outreach
  - ADHD follow up
  - Asthma Action Plan follow up
  - Care coordination for children with special health care needs
  - Coordination of therapy needs
- Practice telehealth visits

# What is CHOC Doing?

- I-844-GET-CHOC
  - Evidence-based nurse triage, 24/7
  - Physician/APP Telehealth access, when indicated
  - Free to all comers
  - PCP is still preferred approach
- Outdoor Evaluation Center
  - Children who require evaluation and cannot access PCP
  - M-F 9 am-5 pm
- Sub-specialty Telehealth Access
  - All Divisions

## References

[http://files.medical.ca.gov/pubsdoco/newsroom/newsroom\\_30339\\_02.asp](http://files.medical.ca.gov/pubsdoco/newsroom/newsroom_30339_02.asp)

<https://www.cdc.gov/nchs/data/icd/ICD-10-CM-April-1-2020-addenda.pdf>

<https://www.dhcs.ca.gov/Documents/COVID-19/CA-1135-Waiver-COVID-19-031620.pdf>

<https://www.cdc.gov/coronavirus/2019-nCoV/hcp/clinical-criteria.html>

# Coronavirus Stimulus Package

**Jim Peterson**

*Executive Director, Orange County Medical Association*

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# COVID-19 Q & A

## **Felice Adler, MD (Immunization Expert)**

*Director, Infectious Diseases, Outpatient Services, CHOC Children's*

## **Matt Zahn, MD (Public Health Expert)**

*Medical Director, Communicable Disease Control Division*

*Orange County Health Care Agency*

Add your questions to the chat box and they will be addressed in the order received.



# SAVE THE DATE

- Save the Date! Next AAP-OC Chapter Chat:
  - ▶ Tuesday, April 7, 2020  
6:00pm – 7:00pm
  - ▶ Email and registration to be sent out Friday, April 3

